

Data sheet

CloudCare

Advanced antivirus protection for business devices

CloudCare is a cloud-based security platform that helps IT professionals monitor threats and deliver layered security services to multiple offices, networks, and devices. It provides a powerful combination of endpoint and network protection managed through a single platform, where you pay only for the security services you need.

Deploy enterprise-grade IT security services

Deliver a range of IT security services that help provide in-depth protection against malware and other cyberthreats – whether they originate from inside or outside the network via email, websites, or the Internet.

Monitor threats from a single dashboard

Configure alerts based on specific device actions and monitor from a centralized dashboard for full transparency into individual device issues as well as threats that might be spreading among connected devices.

Connect securely to any managed device

Use our free remote IT tool to connect securely to any device with the CloudCare agent installed and remotely resolve issues, perform tasks, reboot computers, transfer files, and chat with users.





Features

Single Dashboard

View all alerts at-a-glance, address issues, and get the information you need to make informed decisions, add services, and take action to increase uptime, stability, and security.

Comprehensive Reporting

Gather data from multiple services and alert summaries and generate easy-to-read, detailed activity reports.

Device and Policy Management

Scale business operations and reduce maintenance with policy changes that automatically configure themselves in real time on agent-controlled devices.

Real-time Alerting

Configure alerts for important issues that need your attention and immediately send email to affected parties, improving your reaction time and limiting exposure.

Free Remote IT Control

Connect securely to client machines from any location to remotely resolve issues, perform tasks, reboot, transfer files, and chat with customers.

Services

Multi-OS Antivirus

Deploy the Avast Business Antivirus service directly from the CloudCare console to help protect Windows and Mac devices, from the latest cyberthreats.

Patch Management

Easily identify and deploy critical patches, and monitor ongoing activity from a central dashboard.

Content Filtering

Prohibit access to unsafe websites and online distractions to keep employees safer and more productive during working hours.

Backup

Avoid costly downtime with backup and recovery solution for individual files or entire disk images from managed devices.

For details about supported operating systems and browsers, as well as software and hardware requirements, visit the **CloudCare System Requirements**.

About Avast Business

Avast delivers easy-to-use, affordable, and award-winning cybersecurity solutions for small and growing businesses. Avast provides integrated security services to protect your devices, data, applications, and networks. Backed by 30 years of innovation, we have one of the largest, most globally dispersed threat detection networks in the world. Our cybersecurity solutions are built to provide maximum protection so that you can worry less about cyberthreats and focus more on growing your business. For more information about our cybersecurity solutions, visit www.avast.com/business.